



SHEILA DIXON
MAYOR

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Service changes go into effect beginning July 13:

- Postcards with specific days of service will be mailed to all customer addresses beginning the last week of June.
- Many addresses will also receive automated calls directing them to www.baltimorecity.gov and 311 for details on their new days of service.
- Citizens can now go on-line to www.baltimorecity.gov **OR** www.cleanergreenerbaltimore.org **OR** call 311, provide their address and receive their specific days of service.
- The point of collection for trash and recycling will now be the same – recycling will follow trash – so, if trash collection is at the rear of a property – recycling will also be collected at the rear.
- Yard waste remains unlimited and can be bagged or bundled and set out on trash collection day.
- Bulk Service is unchanged – citizens can still call 311 to schedule their bulk pick up of no more than 3 items per month.
- Enforcement will be focused on failure to use trash cans – not volume and schedule – we intend to allow at least a 3 month grace period for enforcement of new service requirements as we know citizens will need time to adjust to the changes.

